

HOUSE RULES



Dear Holiday Guest!

We wish you a very warm welcome at our apartment at the ossiacher lake!

We have put a lot of work and effort into our house. We hope that you will have a wonderful holiday here in Sattendorf at the ossiacher lake!

Please consider the following house rules.

GENERAL

- If you need assistance, please ask us immediately. We welcome your questions and are happy to provide you with information!
- We ask you to help keep the floors clean and in good condition. Please dry your boots or change them.
- All of the items in the apartments are there for your use and enjoyment. If you damage something, we ask that you report the damage. The tenants are liable for damage and harm to the leased premises and objects beyond that of normal usage wear.
- The landlord is entitled to enter the apartment if required.
- The landlord is not liable for property and valuables of the tenant
- The apartment key may not be provided to non-registered persons. There is a charge of 70,- Euros for lost keys.
- The number of people stated in your confirmation may not be exceeded without the consent of the landlord. Failure to comply will be subject to a price increase.
- If you need towels in the bathroom, these are available for an additional cost. (5,00 € per person).

KITCHEN

- Please make sure that everything put away in the cabinets (pots, pans, utensils, plates, etc.) has been first cleaned.
- Please separate waste.

BATHROOM

- Do not pour food waste, noxious liquids, or anything else down the sink, toilet, or shower.

QUIET HOURS

- In the interest of all guests and neighbors, we ask that you respect the rest/quiet hours of between 22.00 and 07.00

SMOKERS

- There is no smoking in the apartment. Please smoke only on the balconies.

ARRIVAL / DEPARTER

- On arrival you may check into the apartment from 14.00.
- Checkout time is 10.00 on the day of your departure. Just leave the key in the lock!
- Please settle your bill at least one day before your departure

THANK YOU!

We wish you a pleasant stay. Have fun on your holiday!

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